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Woodworker Since 1981

Tuesday, September 15, 2009

Mike McDonough
Vice President
Poms and Associates Insurance Brokers, Inc.
5700 Canoga Avenue, Suite 400
Woodland Hills, CA 91367

Dear Mike,

I wanted to take a moment to write you and let you know about the strengths of the HISIG program. We joined several years ago after realizing that State Fund's lack of claims management was costing us almost two hundred thousand dollars a year in inflated premiums.

After joining HISIG we became well aware of the advantages of competent claims management. Claims that, with State Fund, would start out as a sprained joint and turn into lawyer assisted mega-injuries, were now straightforward managed treatments with thorough followup. Just by actively managing the claims process, we noticed that real, minor incidents were resolved quickly and thoroughly to everybody's satisfaction.

Our savings in premiums since joining HISIG has been a major addition to our bottom line. We also feel much more connected to the claims process and understand the value in active management of them.

It has been a pleasure to work with you and Rusty. Do not hesitate to have any prospective members contact me for more information about our experience in HISIG.

Sincerely,

Steve Morris
Austin Hardwoods

